



**Institute for Timber Construction**  
Association Incorporated under Section 21 of Companies Act

reg no 1972/009631/08  
vat no 4270130349

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TO: All ITC-SA Members

**National Communiqué No. 051**

**TIME FOR CHANGE?**

Dear Members,

The ITC-SA (Institute for Timber Construction in South Africa) was established some 40 years ago to regulate the engineered timber roof structure industry, and to provide design, manufacturing, erection, inspection and certification services for compliance with the required standards. Over the past few years the organisation has experienced some problems with divergent views and discontent amongst some of the membership body, and it was felt that perhaps the time is right to re-examine the role of the Institute and the manner in which it functions. To this end, the board of directors decided to commission an outside consulting firm to undertake an impartial study to establish member's issues, their needs, wants and expectations of the Institute.

In order to provide for every single member and potential member of the Institute to have the opportunity to express their views **in a strictly confidential way**, a phased process will be used, starting with an unstructured survey and progressively distilling the issues down to the core factors, where everyone would have the opportunity to provide input at each step.

The survey has been commissioned through Parker Analytics and I sincerely request that **all** members respond to the survey and take the opportunity to convey their thoughts on the Institute and make any suggestions they feel should be considered. All information from the survey will be agglomerated and combined into a report in summarised fashion, and no individual's responses will be identified.

This process is so very important for the future of our industry, and our Institute, and I urge all concerned to participate fully.

Yours sincerely

*Lyndsay Cotton*  
**CHAIRMAN (ITC-SA)**

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